

NHS Greater Glasgow & Clyde Case Study

Managing supplier risks is not just an IT or procurement issue.

Managing and mitigating supply chain risks

NHS Greater Glasgow & Clyde faced a significant challenge in assessing and mitigating the risks associated with their supply chain.

Risks that could have led to cyber attacks and breaches, and undermine their compliance with legislative requirements. C2 Risk worked alongside NHS GG&C to develop and implement a bespoke risk framework that could simplify compliance with complex legislative requirements.

A framework that enables regular monitoring, reviewing and auditing of all supplier assurance and associated security provisions.



The Challenge

NHS GG&C wanted to assess their supply chain risks uniformly, paying equal attention to both legacy and existing suppliers as they do with newer suppliers taken through the procurement process.

There was an additional concern that they may be playing “catch up” as some suppliers may not have been adequately assessed for some time, especially if contracts had been renewed or new tech developments during the Covid-19 pandemic.





The Solution

C2's solution allowed NHS GG&C to assess their supply chain risks uniformly and identify areas of strength and weakness. By adopting a simple 5-step process, they were able to mitigate supply chain vulnerabilities and third-party cyber attacks and breaches.

The implementation of C2's solution has proven to have a significant impact. NHS GG&C managed to complete the entire process, including the assessment and reporting, within just five working days.

MetaCompliance, the supplier initially assessed in this partnership, following the 5-step process resulted in receiving a low residual and low criticality of risk and high-security maturity score.

The collaboration between GG&C and MetaCompliance to prioritise any unforeseen issues helped to ensure that the right steps were taken to comply with Cyber Essentials certification.

Providing the organisations with a simple way to manage all existing and legacy suppliers in a single platform. The solutions allow all suppliers to be assessed similarly, providing commonality across the supply chain.

C2 built a framework built to effectively enhance existing processes while meeting regulations and driving cost, time and resource efficiencies.

"It may not be clear to those responsible for gathering supplier information that a risk sits beyond an IT vendor....

There is no simple answer, but with increasing digitization, it's safer to assume that any sizeable contract will have an IT system, or shared data within it, that may contain personal confidential data."

Darren Mort
NHS Digital

The Results

- The complete process from assessment to reporting, was carried out in 5 working days
- MetaCompliance received a score of Low Residual and Low Criticality of Risk and High-Security Maturity
- GG&C were able to collaborate with MetaCompliance to prioritise any unforeseen issues & next steps which included the need to comply with Cyber Essentials certification



The only risk management platform supporting the CSPST process



5 Simple Steps to mitigate supply chain vulnerability



Guaranteed risk management in just 5 working days




“We are thrilled that our platform has enabled NHS GG&C to identify areas of strength and weakness in their supply chain risks uniformly. Our 5-step process has allowed them to quickly and efficiently mitigate vulnerabilities and the risk of third-party cyber attacks and breaches. The partnership has proven to enhance existing processes while driving cost, time, and resource efficiencies, providing a comprehensive and effective solution.”

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